



## Social Assistance At Yaa Bunayya Orphanage, Batam City, Riau Islands Province

**Tirta Mulyadi<sup>1</sup> Wahyudi Ilham<sup>2</sup> Hari Sandi Atmaja<sup>3</sup> Abd Rahman Yusuf<sup>4</sup>**

Cullinary Management<sup>1,3</sup> Food And Beverage Management<sup>2,4</sup>

Politeknik Pariwisata Batam<sup>1,2,3,4</sup>, Indonesia<sup>1,2,3,4</sup>

e-mail: [tirta@btp.ac.id](mailto:tirta@btp.ac.id)<sup>1</sup> [wahyudi@btp.ac.id](mailto:wahyudi@btp.ac.id)<sup>2</sup> [hsatmaja@gmail.com](mailto:hsatmaja@gmail.com)<sup>3</sup> [abdrahmanyusuf8@gmail.com](mailto:abdrahmanyusuf8@gmail.com)<sup>4</sup>

### **Abstract**

*This study examines the implementation of social assistance programs at Yaa Bunayya Orphanage in Batam City, Riau Islands Province, which provides care and education for underprivileged and orphaned children. Social assistance from government and community sources plays a crucial role in supporting the orphanage's operations and the well-being of its residents. Adopting a qualitative approach and case study method, data were gathered through interviews with orphanage staff, donors, and children. The findings reveal that the assistance encompasses financial support, food, clothing, and educational resources. However, challenges in the distribution process were identified, prompting recommendations for enhancing efficiency and impact. This study underscores the significance of collaborative efforts in improving the welfare of orphaned children and ensuring the sustainability of orphanage operations in Batam.*

**Keywords:** social assistance, orphanage, Yaa Bunayya

### **INTRODUCTION**

Social assistance is a cornerstone in supporting vulnerable groups, including orphaned and disadvantaged children. Orphanages like the Yaa Bunayya Orphanage in Batam City, Riau Islands Province, play a critical role in providing care, education, and a nurturing environment for children in need. These institutions depend heavily on contributions from government programs and community involvement to maintain their operations and enhance the well-being of their residents (WHO, 2020).

The Yaa Bunayya Orphanage addresses the needs of children who lack parental care due to various socio-economic challenges. The assistance they receive includes financial contributions, essential supplies such as food and clothing, as well as educational resources. Such support is vital not only for meeting the children's basic needs but also for fostering their personal growth and improving their future opportunities (UNICEF, 2021)

Despite the significance of social assistance, its implementation often faces obstacles, such as inadequate coordination, resource limitations, and irregular donor engagement. These challenges can reduce the effectiveness of the aid provided (Christy, 2024). Therefore, it is essential to analyze how social assistance is delivered, the roles of various stakeholders, and the barriers faced by institutions like Yaa Bunayya.

This study investigates the provision of social assistance at the Yaa Bunayya Orphanage, focusing on the types of aid received, the challenges involved, and ways to improve its effectiveness. The findings aim to offer valuable insights into enhancing social support systems for child welfare in Indonesia (Wahyudi Ilham, 2024)





## COMMUNITY OVERVIEW

The Yaa Bunayya Orphanage operates within this socio-economic landscape, providing care and support to children experiencing financial hardship or lacking parental guidance. The surrounding community plays a critical role in sustaining the orphanage, offering donations, volunteer assistance, and educational resources. Local government programs also contribute by implementing initiatives aimed at enhancing child welfare in underserved areas (Nainggolan et al., 2023).

Despite these efforts, Batam's socio-economic challenges create obstacles for institutions like Yaa Bunayya. The rising cost of living and limited availability of welfare resources can make it difficult for both the community and government to provide consistent aid. Additionally, the city's high rate of urban migration often leads to a transient population, which can undermine community stability and the continuity of charitable activities (Aprilia et al., 2023).

Analyzing the contributions and challenges faced by Batam's community is crucial for identifying areas for improvement in social assistance programs. This study explores the collaborative efforts of stakeholders, aiming to highlight strategies that can help orphanages like Yaa Bunayya thrive in the midst of rapid urban transformation.



Source: Yaa Bunayya Orphanage, Batam, 2024

## METHODOLOGY

Community Service Method: Social Assistance at Yaa Bunayya Orphanage, Batam City, Riau Islands Province;

### 1. Goals

This community service initiative aims to provide sustainable support to improve the well-being, education, and personal development of children at the Yaa Bunayya Orphanage.

The specific objectives include:

- Enhancing the living standards of children by meeting their basic needs.





- Providing access to quality education and skill development opportunities.
- Promoting community participation and raising awareness about child welfare.

## 2. Approach

The program adopts a participatory and collaborative approach, engaging stakeholders such as local authorities, non-governmental organizations (NGOs), businesses, and community members. The methodology consists of the following steps.

## 3. Implementation Stages

### a. Needs Assessment

- Conduct interviews and surveys with the orphanage staff, caregivers, and children to identify urgent needs.
- Evaluate existing resources and identify gaps in social support.

### b. Planning and Collaboration

- Coordinate with stakeholders through meetings to design appropriate interventions, such as providing financial aid, educational resources, and daily necessities.
- Develop a detailed timeline and assign tasks to ensure efficient implementation.

### c. Program Execution

- Deliver essential supplies, including food, clothing, and educational materials, to the orphanage.
- Organize workshops and training sessions focused on skill-building and personal growth.
- Provide health check-ups and mental health counseling for the children.

### d. Community Involvement

- Recruit local volunteers to participate in program activities and create a sense of shared responsibility.
- Launch awareness campaigns to inspire wider community engagement in supporting the orphanage.

## 4. Expected Results

- Improved living conditions for children at the orphanage through better access to resources.
- Enhanced educational and developmental opportunities for the children, promoting long-term self-sufficiency.
- Greater community involvement and heightened awareness about child welfare issues.

## 5. Sustainability Plan





To ensure the program's long-term impact, partnerships with local businesses and organizations will be established for continuous support. Additionally, capacity-building initiatives for orphanage staff and ongoing community participation will be prioritized to maintain program benefits over time.

This structured methodology is designed to create a lasting positive impact on the lives of the children at Yaa Bunayya Orphanage while fostering a collaborative and compassionate community culture.



Source: Yaa Bunayya Orphanage, 2024

## **SUSTAINABLE RESULT AND POTENSIAL**

### 1. Objectives

This community service initiative focuses on achieving long-term outcomes while identifying and harnessing the potential of resources, stakeholders, and beneficiaries. The primary goals are:

- To implement solutions that deliver lasting benefits to the targeted communities.
- To empower local communities to leverage their resources and capabilities for self-reliance.
- To create frameworks that allow for ongoing improvements and scalability of the initiatives.

### 2. Approach

The program utilizes a sustainability-driven approach, prioritizing efficient resource management, capacity-building, and active stakeholder participation. This ensures that the outcomes are impactful and durable.

### 3. Implementation Phases





- a. Identifying Needs and Resources
    - Conduct assessments through surveys and focus groups to understand community needs and available resources.
    - Map local assets, including human talent, financial support, and natural resources, to design effective interventions.
  - b. Strategic Planning for Sustainability
    - Collaborate with stakeholders to establish clear goals, strategies, and anticipated results that align with long-term objectives.
    - Develop action plans incorporating economic, social, and environmental sustainability principles.
  - c. Program Execution
    - Education: Projects may include improving access to education, developing facilities and infrastructure, as well as scholarship programs for children in the local community
    - Health: Health programs can include public health campaigns, mobile clinics, or the empowerment of community health workers to ensure better awareness and access to health services.
    - Skills Training: Conducting job skills training, entrepreneurship, or technology relevant to local economic needs. The goal is to empower individuals within the community to improve their living standards through new skills.
    - Environmental Preservation: Environmental programs may include reforestation, community-based waste management, and educational programs related to nature conservation and resource management.
  - d. Monitoring, Evaluation, and Improvement
    - Regularly track the progress of activities and collect feedback to assess their effectiveness.
    - Adjust strategies based on evaluations to ensure alignment with sustainability objectives.
  - e. Post-Implementation Support
    - Forge partnerships with local organizations and businesses to maintain ongoing support for the initiatives.
    - Establish systems for communities to independently sustain and expand the program's results.
4. Anticipated Outcomes
- Increased self-reliance among community members through improved skills and effective use of resources.





- Sustainable enhancements in living conditions and environmental practices within the community.
- A scalable and adaptable model for application in other communities with similar needs.

#### 5. Unlocking Potential

The program focuses on uncovering and leveraging untapped assets and capabilities within the community, encouraging innovation and entrepreneurship. The involvement of diverse stakeholders ensures a comprehensive approach to sustainability, creating lasting value for all participants.

This community service approach emphasizes the importance of achieving sustainable results and maximizing community potential, ensuring the program's benefits extend well into the future.

### CONCLUSION

The community service initiative, Social Assistance at Yaa Bunayya Orphanage, Batam City, Riau Islands Province, highlights the significance of collaborative efforts in supporting underprivileged children. By combining the provision of essential resources, educational support, and active community participation, the program has shown how joint initiatives can greatly enhance the welfare and development of orphaned and disadvantaged children.

The outcomes reveal the vital role of various stakeholders, including government agencies, community members, and donors, in ensuring the continuity of social assistance programs. In addition to addressing immediate needs like food, clothing, and educational materials, the initiative also created a foundation for long-term impact by encouraging the community to take responsibility for addressing child welfare challenges.

However, the program also identified challenges such as resource limitations and inconsistent support, which highlight the need for ongoing evaluation and flexible strategies. Building stronger collaborations with local businesses and organizations and promoting sustained community involvement are crucial to maintaining and expanding the program's positive impact over time.

This initiative illustrates the transformative potential of well-planned social assistance programs. By addressing both the short-term needs and long-term development of children at Yaa Bunayya Orphanage, it serves as a valuable example for similar efforts aimed at improving child welfare and fostering sustainable community growth.





## SUGGESTION

To enhance the effectiveness and sustainability of the Social Assistance at Yaa Bunayya Orphanage program in Batam City, it is recommended to increase community involvement through regular events and awareness campaigns, develop long-term partnerships with local businesses and educational institutions, and focus on capacity-building for both staff and children. Improving resource management, strengthening educational support, and incorporating digital literacy programs will also improve outcomes. Finally, establishing a framework for monitoring and evaluating the program's impact will ensure its success and scalability, leading to long-term improvements in the lives of the children and the broader community's role in child welfare.

## REFERENCES

- Aprilia, A., Puspita, B., Viviyana, M., Huang, C., & ... (2023). Kegiatan Sosialisasi di Panti Asuhan Al-Muta<sup>TM</sup> alim Tanjung Sengkuang Batam Mengenai Literasi Keuangan. *National Conference ...*, 5(September), 99–104.  
<https://journal.uib.ac.id/index.php/nacospro/article/view/8249>  
<https://journal.uib.ac.id/index.php/nacospro/article/download/8249/3426>
- BPS Kepri. (2022). *Publications Catalog of BPS-Statistics of Kepulauan Riau Province 2022*. Badan Pusat Statistik Provinsi Kepulauan Riau.  
<https://kepri.bps.go.id/en/publication/2022/12/30/cc544ab047774ff5d642ffd4/publications-catalog-of-bps-statistics-of-kepulauan-riau-province-2022.html>
- Christy, S. (2024). *The Role of Orphanages In Empowering Abandoned Children Who Are Cared For at Orphanages*. 4(4), 930–935.
- Nainggolan, N. P., Sari, I. U., & ... (2023). Bantuan Sosial Pada Lksa Panti Asuhan Agape Tembesi Sagulung Batam. *JUPADAI: Jurnal ...*, 2(1), 17–23. <http://jurnal-adaikepri.or.id/index.php/JUPADAI/article/view/80>
- UNICEF. (2021). *NoThe State of the World's Children 2021 On My Mind: Promoting, protecting and caring for children's mental health*. Title. United Nations International Children's Emergency Fund. <https://www.unicef.org/reports/state-worlds-children-2021#:~:text=The State of the World's Children 2021 examines child%2C adolescent,mental health and well-being>.
- Wahyudi Ilham. (2024). Pengembangan Kewirausahaan Dan Bantuan Sosial Di Yayasan Almani Kota Batam. *Jurnal Keker Wisata*, 2(2), 324–332.  
<https://doi.org/10.59193/jkw.v2i2.253>
- WHO. (2020). *Social determinants of child health and welfare*. World Health Organization. [https://www.who.int/health-topics/social-determinants-of-health#tab=tab\\_1](https://www.who.int/health-topics/social-determinants-of-health#tab=tab_1)

