



Social Service Providing Basic Food Assistance As A Form Of Higher Education Service To The Community At The Said Muhammad Abu Bakar Al-Jupri Batam Foundation And The Al-Jufri Orphanage Orphanage

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Abstract

Community Service Activities (PKM) with the title "Social Service for the Distribution of Basic Necessities" is a form of social concern that aims to help people in need, especially in meeting daily basic needs. This activity is carried out by distributing food packages to underprivileged communities, orphanages, or other vulnerable groups. The implementation of activities is carried out through the planning stages, collecting data on beneficiaries, and distributing aid directly so that it is right on target. In addition, this activity also involves the active participation of students, lecturers, and related parties as a form of implementation of the values of mutual cooperation and social concern. The results of this activity show that the assistance provided can ease the economic burden on the community and strengthen the relationship between universities and the community. This activity also provides real experience for students in implementing humanitarian values and service. Thus, this PKM activity is expected to provide short-term benefits in the form of assistance for basic needs, as well as long-term benefits in the form of increased empathy, social solidarity, and concern for others in community life.

Keywords: Social Service; Basic Food Assistance; Higher Education Service; Community Empowerment; Orphanage;

INTRODUCTION

Social service or better known as social service is one of the social activities to share a sense of humanity between fellow humans. Social Service is an activity where with this activity we can close the kinship between others. Social services are held with specific purposes. For example, social services between residents carried out by students to the wider community who are in need of a helping hand. Social service activities were also carried out by Lecturers of the Batam Tourism Polytechnic.

Social service is, social service is the precept, 1 social service includes the precept, 2 social service is an attitude according to the precept, 3 social service is an attitude that is in accordance with the precept, 5 social service is one of the events that aims to, social service is intended to, social service means, social service is, social service is an activity that is the practice of precepts to, 1 social





service is an example of the attitude of Pancasila precepts, 2 social services are precepts, 5 social services or social services, social services will occur if they have conditions, social service is helping each other, (Dailami dkk. 2023)

Sustainable social development focuses not only on economic growth, but also on improving the quality of life and welfare of people, especially vulnerable and underprivileged groups. In today's social reality, there are still many people who have difficulties in meeting their basic daily needs, especially food needs. These conditions are influenced by various factors, such as limited income, increasing prices of basic materials, and long-term socio-economic impacts. If they do not receive appropriate attention and intervention, this problem can have an impact on the decline in the quality of life and social resilience of the community.

Universities as educational institutions have a strategic role in answering social problems that occur in society. Through the implementation of the Tri Dharma of Higher Education, especially in the aspect of Community Service, universities are expected to be able to become agents of social change (agent of change) that not only produce academically competent graduates, but also have social sensitivity and concern for the surrounding environment. The involvement of lecturers and students in community service activities is an effective means of contextual learning to instill the values of empathy, solidarity, and social responsibility. (Uinarni et al. 2024)

One of the tangible forms of community service that is relevant to current social conditions is basic food assistance activities. Food assistance is not solely seen as a charitable activity, but as part of efforts to empower the community. Through a care-based approach and active participation of lecturers and students, this activity is expected to be able to build a harmonious relationship between universities and the community, as well as foster the spirit of mutual cooperation and togetherness in facing social challenges. (Pratama et al. 2025)

The Nurul Hidayah Batam Foundation is a social institution that has an important role in fostering and mentoring the community, especially for groups that need social and economic support. The foundation consistently runs various social and religious programs, but in its implementation it still faces limited resources, especially in meeting the basic needs of the beneficiaries. This condition opens up opportunities for universities to collaborate in the form of synergistic and sustainable community service activities. (Siti Arafat et al., t.t.)



Based on this background, Community Social Empowerment activities through Lecturer and Student Concern-Based Food Assistance Activities at the Nurul Hidayah Batam Foundation are designed as a form of real concern of the academic community for social problems faced by the community. This activity not only aims to help ease the economic burden of the beneficiary communities through the fulfillment of basic needs, but also to strengthen human values, increase the social awareness of lecturers and students, and build sustainable partnerships between universities and social institutions. Thus, this activity is expected to have a positive impact both directly and long-term on the community and all parties involved

The value of social care is important for human life. Humans are individual and social creatures. Humans as an individual being, it means that every human being is entitled to his personal property itself and can be adjusted to the surrounding environment. While humans as a social creature contains the meaning that every human being cannot living alone, but needing each other between humans and each other. Humans as social creatures are the ones who demand human beings to coexist with others so as to create a condition of society that is interdependent with each other. So in this case, humans need the value of social care to be able to live their nature. (I Wayan Thariqy Kawakibi Pristiwasa and Zakia Ayu Lestari, t.t.)

Social care is a social attitude that must be possessed by every Indonesian citizen as a form of caring for others humans. Taufik (2014:55) explained that social care is "an attitude and actions that always want to help others and communities in need. In general, social concern can be interpreted as a sense that arises from conscience that is able to encourage a person to want to provide assistance to fellow human beings both in the form of material and in the form of energy assistance, with the noble goal of alleviating the burden or difficulties of others. Therefore, social care is an important thing that must be possessed by every individual in order to have a sense of sensitivity to social problems that occur around him. So, it is natural for humans to care about the surrounding environment. (Sari et al. 2022)

Basically, every human being has a conscience towards sensitivity to social problems. Koesuma (2007:80) revealed that character is the same as personality. Therefore, human nature has a good personality. Moreover, every human must have emotions and feelings that are easily moved, concerned, and caring.



However, this does not necessarily make everyone aware of their feelings, there will only be a few people who will care about fellow humans. The reason is because of inability, time or distance that is not possible so that a person will keep his desire in his heart instead of helping others who are in need of help. Many people even prioritize personal interests and are indifferent to the surrounding environment. (Nur Khusnul Hamidah dkk., t.t.)

Furthermore, it is the nearby environment that has a great influence in shaping one's social concern. Nearby neighborhoods that This means family, school, friends, and the community environment where a person lives. From this environment a person Gain values about social care. Social concern here is not to interfere in the affairs of others, but rather to helping fellow human beings both in the form of material and manpower assistance to alleviate the distress or difficulties that others are facing. (Tambunan et al. 2020)

Along with the times, the dynamics of Indonesian society today show that the values of social care continue to be degraded, especially among the younger generation. The values of social concern that are starting to fade such as mutual cooperation, please help, willingness to sacrifice, sincere in helping to ease the burden of others and so on. The causes of the fading of the value of social care are very diverse, including due to social disparities or social status, due to individualistic (selfish) and selfish attitudes (feeling that one's own interests are greater than one's social interests), lack of understanding of the values of social concern, lack of tolerance, sympathy and empathy. The young generation who is expected to be the successor of the nation if they do not have a character that reflects the personality of the nation, then it is feared that it will have a bad impact on the progress of the nation and the State of Indonesia. So, in this case, it is very important to strengthen social awareness in the younger generation.

Based on the initial interview that has been conducted with the brother of the Head Mr. Muji Syukur, the Management of the Nuruh Hidayah Batam Foundation. Social Service in the form of providing basic necessities explained that the decline in social care values as described above was also found in students at the Batam Tourism Polytechnic. In the world of education, students occupy the highest strata who are expected to be able to become superior human resources in various fields of life, especially in the social field to build solidarity, but today's students tend to be more selfish without paying attention or caring about



the surrounding environment. So it is not surprising that now the values of social care have decreased.

Based on these problems, it is considered important to make preventive efforts, namely through strengthening the value of social concern to build solidarity for the community. One of the strengthening of these values can be done through Social Service activities to build solidarity by Batam Tourism Polytechnic Lecturers. PKM Social Service in the form of Providing Basic Necessities to build solidarity is a unit of lecturer activities engaged in community service, especially on social issues. PKM Social Service in the form of Providing Basic Necessities to Increase Solidarity is a unit of lecturer activities that instill the values of social concern to the community in order to be able to alleviate the suffering of fellow humans, either with material assistance or voluntary manpower assistance without selflessness as a form of social concern.(Al-Faruqi dkk. 2020)

COMMUNITY OVERVIEW

1. Said Muhammad Abu Bakar Al-Jupri Batam Foundation

The Said Muhammad Abu Bakar Al-Jupri Foundation is a social and religious institution located in Batam City. This foundation was established as a form of concern for the social conditions of the community, especially orphans, poor people, and underprivileged families who need continuous assistance in educational, religious, and social welfare aspects.

In general, this foundation acts as a center of social activities that not only focus on providing material assistance, but also on fostering moral, spiritual, and social values. The programs carried out include religious education, moral and character development, da'wah activities, as well as community social activities such as compensation for orphans, distribution of zakat, infaq, and alms, as well as social assistance for the underprivileged in the environment around the foundation.

In carrying out its activities, the Said Muhammad Abu Bakar Al-Jupri Foundation prioritizes the principles of social care, sincerity, and sustainability. This foundation is a reference place for people who need social assistance and religious guidance. The existence of the foundation has a positive impact on the surrounding community, especially in creating a social environment that is more caring, religious, and oriented towards human values.



However, this foundation still faces various challenges, especially related to limited funding resources and infrastructure. Daily operational needs, meeting the basic needs of fostered people, and the sustainability of social programs are highly dependent on the support of donors and partners. Therefore, collaboration with universities through Community Service (PKM) activities is very relevant to strengthen the role and capacity of foundations in serving the community. (Al-jupri Orphanage, t.t.)

2. Al-Jufri Orphanage

The Al-Jufri Orphanage is a social service unit under the auspices of the Said Muhammad Abu Bakar Al-Jupri Foundation. This orphanage specifically organizes parenting, coaching, and mentoring activities for orphans, orphans, and poor people from underprivileged socioeconomic backgrounds.

The Al-Jufri Orphanage Orphanage functions as a residence as well as a safe and conducive coaching environment for the growth and development of foster children. In addition to meeting basic needs such as food, clothing, and shelter, orphanages also provide formal education assistance, religious education, and character and life skills development. Children are fostered to have independent personalities, noble character, discipline, and have a spirit of learning and a better future.

In its daily life, the orphanage carries out various coaching activities, such as teaching and learning activities, recitations, worship habits, and social activities that aim to instill the value of responsibility and togetherness. The orphanage environment is designed as a large family that provides a sense of security, affection, and emotional support for children who have lost their parental figure.

Despite having a very important role, the Al-Jufri Orphanage also faces limitations in meeting operational needs, especially in the provision of food and daily staples for foster children. This limitation makes support from various parties, including universities through PKM activities, an urgent and strategic need. Social service activities for the provision of basic food assistance are expected to help ease the operational burden of orphanages and improve the welfare of foster children in real terms. (Al-Jupri Orphanage, t.t.)



Figure 1. Logo of Said Muhammad Abu Bakar Al-Jupri Batam Foundation



Figure 2. Documentation of community service activities, 08/05/2026 year

METHODOLOGY

1. Method of Activity

The implementation of Community Service (PKM) activities for the Provision of Basic Food Assistance is carried out in a planned, participatory, and sustainable manner. The implementation method is designed so that the activities are on target, effective, and provide real benefits to the recipient community at the Said Muhammad Abu Bakar Al-Jupri Foundation, Batam City. The stages of the method of implementing activities are as follows:

a. Preparation Stage

The preparation stage is the first step to ensure the smooth and successful of PKM activities. Activities at this stage include:





- Coordination of the PKM team (lecturers and students) for the division of duties and responsibilities.
- Initial surveys and communication with the foundation to identify the needs of the beneficiary communities.
- Determination of the number of aid recipients as well as the type and composition of basic food packages.
- Preparation of activity schedules and implementation techniques.
- Procurement and packaging of basic food assistance according to the needs that have been set.

b. Implementation Stage

The implementation stage is the core of PKM activities which are carried out directly at the activity location. The activities carried out include:

- The symbolic handover of basic food assistance to the foundation.
- The distribution of basic food assistance to the community and children assisted by the foundation in an orderly and organized manner.
- The delivery of educational messages and social motivation by the PKM team as a form of strengthening the values of care and togetherness.
- Direct interaction between the academic community and the community to build harmonious social relations. (Maureen Fenesya Luturkey dkk. 2025)

c. Participation and Mentoring Stage

To increase the impact of these activities, this PKM involves the active participation of the community and foundation managers, with the following activities:

- The involvement of foundation administrators in the process of data collection and distribution of assistance.
- Brief assistance to beneficiaries related to the optimal use of assistance.
- Strengthening the value of mutual cooperation and social solidarity through dialogue and togetherness.

d. Monitoring and Evaluation Stage

Monitoring and evaluation are carried out to assess the effectiveness and success of PKM activities. Activities at this stage include:

- Monitoring the implementation of aid distribution to be in accordance with the plan.
- Evaluate the achievement of activity objectives based on the number of recipients and smooth distribution.



- Collecting feedback from the foundation and the beneficiary community.
- Identify obstacles and recommendations for further improvement of PKM activities.

e. Reporting and Follow-up Stages

The final stage of the PKM implementation method is reporting and follow-up, which includes:

- Preparation of reports on PKM activities in a systematic and documented manner.
- Publication of activities as a form of academic and social responsibility.
- Formulation of a follow-up plan for the next sustainable service activity.

2. Supporting and Inhibiting Factors

a. Supporting Factors

The implementation of Community Service (PKM) activities in Batam City is supported by several factors that contribute to the smooth and successful of activities, including:

1. High Social Concern of Lecturers and Students

The spirit of service and social concern from lecturers and students is the main factor in the implementation of this social service activity, from fundraising to distribution of aid.

2. Support from the Foundation and the Orphanage

The Said Muhammad Abu Bakar Al-Jupri Batam Foundation and the Al-Jufri Orphanage provided full support, both in terms of coordination, location provision, and data collection of beneficiaries.

3. Relevant Community Needs

Basic food assistance is a basic need that is urgently needed by orphanage children and underprivileged communities, so this program is right on target and easy to accept.

4. Solid Teamwork

The existence of good coordination between the PKM implementation team, the foundation, and the orphanage supports the smooth running of activities from the planning stage to implementation.

5. Funding and Donation Support

The availability of funding sources from institutions, donors, and voluntary participation is an important factor in supporting the success of the activity.

b. Inhibiting Factors





In addition to supporting factors, there are several obstacles faced in the implementation of activities, including:

1. Limited Amount of Assistance

The available basic food assistance is still limited so that it cannot reach all beneficiaries optimally.

2. Implementation Time Limitations

The relatively short time of the activity causes the distribution process to be carried out quickly and has not been able to reach a wider scope.

3. Technical Obstacles in the Field

Several obstacles such as setting distribution schedules, mobilizing goods, and coordinating with beneficiaries became challenges during the implementation of activities.

4. Reliance on Donations

This activity is highly dependent on the availability of donations, so the sustainability of the program is a challenge if financial support is limited.

5. Data Collection of Beneficiaries That Are Not Optimal

Recipient data that has not been fully fully verified can affect the accuracy of aid distribution targets.

Supporting factors such as social concern, foundation support, and teamwork are the keys to the success of this PKM activity. However, some obstacles such as limited resources and technical constraints need to be addressed to increase the effectiveness and sustainability of activities in the future.



Figure 3. Documentation of community service activities, 08/05/2026 year



SUSTAINABLE RESULT AND POTENSIAL

1. Results of Implementation of Activities

The Community Service Activity (PKM) with the title "Social Service in the Provision of Basic Food Assistance as a Form of Higher Education Service to the Community at the Said Muhammad Abu Bakar Al-Jupri Batam Foundation and the Al-Jufri Orphanage Palace" which was carried out in Batam City ran smoothly and had a positive impact on the beneficiary community. The results of the implementation of this activity can be described as follows:

a. Distribution of Basic Food Assistance

This activity succeeded in distributing basic food assistance to orphanage children and communities in need. The assistance provided includes basic necessities such as rice, cooking oil, sugar, instant noodles, and other foodstuffs that are very helpful in meeting daily needs.

b. Ease the Burden of Community Needs

The assistance provided is able to ease the economic burden of the beneficiaries, especially for orphanage children and underprivileged communities. This impact is felt directly in meeting basic needs.

c. Increased Social Concern

This activity succeeded in fostering and increasing social awareness among lecturers and students. Active involvement in social service activities is a real means of learning in building empathy and social solidarity.

d. Establishing Good Relationships with Partners

The implementation of this activity strengthens the relationship between universities and the Said Muhammad Abu Bakar Al-Jupri Batam Foundation and the Al-Jufri Orphanage Palace. This collaboration is a good basis for the implementation of the next service program.

e. Increased Sense of Togetherness and Solidarity

This social service activity not only provides material assistance, but also strengthens the sense of togetherness between the implementation team and the beneficiaries. The interaction that occurs creates a harmonious and caring relationship.

f. Positive Response from Beneficiaries

The recipients of the assistance gave a very positive response to this activity. They feel helped and appreciate the attention given by the university.

g. Achievement of Activity Objectives





Overall, this PKM activity has achieved the main goal, which is to help people in need and realize the real role of universities in community service activities.

Based on the results of the implementation of the activity, it can be concluded that this social service activity provides direct benefits to the community and has a positive impact on increasing social awareness and strengthening the relationship between universities and the community in Batam City. This activity is expected to continue to be carried out in a sustainable manner with a wider scope.

2. Discussion of the Results of the Implementation of Activities

The implementation of Community Service (PKM) activities with the title "Social Service in the Provision of Basic Food Assistance as a Form of Higher Education Service to the Community at the Said Muhammad Abu Bakar Al-Jupri Batam Foundation and the Al-Jufri Orphanage Palace" in Batam City showed positive results and had a real impact on the beneficiary communities.

From the socio-economic aspect, this activity makes a direct contribution in helping to ease the burden of basic needs of the community, especially orphanage children and underprivileged community groups. The food assistance distributed serves as a form of short-term social intervention that is responsive to the basic needs of the community. Although it is still temporary, this activity is able to have a significant impact on maintaining the food security of beneficiary households.

From the educational aspect, the involvement of lecturers and students in this activity provides an applicative learning experience. Students not only understand the concept of community service theoretically, but also implement it directly in the field. This contributes to the formation of student character who has empathy, social concern, and responsibility for the community.

From the aspect of social empowerment, this activity is the first step in fostering collective awareness about the importance of solidarity and concern for others. The interaction between the implementation team and the beneficiaries creates closer and more harmonious social relationships. The values of mutual cooperation and togetherness are becoming stronger, which is an important part of the social development of the community.

Furthermore, from the institutional aspect, this activity shows that there is a good synergy between universities and partners, namely foundations and



orphanages. This collaboration is a strong foundation for the development of more sustainable service programs in the future. The success of this activity also shows that cross-party cooperation can increase the effectiveness of the implementation of social programs.

However, the results of the activity also show some limitations. The assistance provided is still short-term and has not been able to solve the community's economic problems as a whole. In addition, the limited amount of assistance and the scope of beneficiaries are challenges in ensuring equitable distribution. This shows the need to develop advanced programs that are more oriented towards long-term empowerment, such as skills training or strengthening the community's economy.

Overall, this PKM activity not only provides benefits in the form of material assistance, but also contributes to increasing social awareness, strengthening human values, and forming the character of students who care about the community. With continuous evaluation and follow-up, it is hoped that similar activities can have a wider and sustainable impact in Batam City.

CONCLUSION

Based on the implementation of Community Service (PKM) activities with the title *"Social Service in the Provision of Basic Food Assistance as a Form of Higher Education Service to the Community at the Said Muhammad Abu Bakar Al-Jupri Batam Foundation and the Al-Jufri Orphanage in Batam City*, it can be concluded that this activity has gone well and provided real benefits to the community.

Social service activities in the form of providing basic food assistance can help ease the burden of basic needs of the community, especially orphanage children and underprivileged community groups. The assistance provided has a direct impact on meeting daily needs, although it is still short-term. In addition, this activity also succeeded in fostering and increasing social awareness among lecturers and students. Active involvement in this service activity is an effective means of learning in building empathy, solidarity, and social responsibility.

From an institutional perspective, this activity also strengthens the cooperative relationship between universities and foundations and orphanages. This collaboration is a good foundation for the development of more sustainable service programs in the future.

However, this activity still has limitations, especially in terms of uneven coverage of assistance and the nature of the program that is still temporary. Therefore, follow-up in the form of a more sustainable empowerment program is needed so that the benefits provided can be felt in the long term. Overall, this PKM activity not only provides material benefits, but also contributes to strengthening social values and humanitarian concern in the community in Batam City.

SUGGESTION





Based on the results of the implementation of Community Service (PKM) activities with the title "Social Service in the Provision of Basic Food Assistance as a Form of Higher Education Service to the Community at the Said Muhammad Abu Bakar Al-Jupri Batam Foundation and the Al-Jufri Orphanage in Batam City, some of the suggestions that can be given are as follows:

1. For the Community and Beneficiaries
It is hoped that the assistance provided can be used wisely to meet daily basic needs. In addition, the community is also expected to continue to foster the spirit of togetherness and help each other.
2. On behalf of the Foundation and the Orphanage
It is expected to develop more sustainable coaching programs, not only in the form of consumptive assistance, but also empowerment activities such as skills training, education, and self-reliance development for orphanage children.
3. For Universities (Lecturers and Students)
It is expected to continue PKM activities in the form of more sustainable and innovative programs, such as economic assistance, entrepreneurship training, and financial management education for the community.
4. For Local Governments
The government is expected to provide support in the form of sustainable social assistance programs and establish synergy with universities and social institutions in improving people's welfare.
5. For the Next PKM Activities
Similar activities in the future are advised to have more careful planning, including in terms of collecting data on beneficiaries, increasing the amount of assistance, and expanding the scope of activities so that the benefits can be felt more widely.

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